

Morpeth
NE61

6th November 2006.

A Testimonial to Richard Fretwell and the Guidepost Dental Practice.

When I was a child I was unfortunate to have negative experiences with impatient and unsympathetic dentists. This left me with a lot of anxiety about having dental treatment, resulting in me not visiting the dentist as often as I should when I was in my late teens and early twenties.

In August I did some work for the Guidepost Dental Practice. I was very impressed by the attitude of the staff and by the state-of-the-art surroundings. Sometime later my husband needed emergency dental treatment. Richard was able to provide an appointment quickly and the treatment was excellent. As a result we joined the practice as a family.

I have now had my first check up with Richard. He was fully aware of my anxiety, and I had warned him about my highly sensitive gag reflex which makes it really hard to work on my teeth. Richard was patient and understanding. He used an x-ray that meant I didn't have to hold film in my mouth. I was able to relax and control my anxiety.

Richard's professionalism combined with thoughtfulness makes him the dentist that I can refer to anyone with confidence.

Warm regards,

Michelle
Michele Rickitt